

FINANCIAL AID MANUAL		NUMBER Section III	PAGE # App 2
SECTION	SELF Loan Program		DATE July 2015

Firstmark Services Contact Information for the SELF Program

School Hotline 1-888-756-0075 Fax 1-800-451-2528

Representatives are available Monday through Friday from 7:30 a.m. to 4:00 p.m. Central Time.

Firstmark Address for Schools to Use for SELF Loans including returning disbursement checks
 Firstmark Services
 P.O. Box 82522
 Lincoln, NE 68501-2522

Information for Borrowers or Co-Signers Contacting Firstmark for SELF Loans

Borrower Services
 Toll-Free: 1-888-295-0713
 Fax: 1-866-258-9222

Representatives are available Monday through Friday from 7 a.m. to 8 p.m. Central Time.

Borrower Services Payment Address for SELF Loans
 Firstmark Services
 P.O. Box 2977
 Omaha, NE 68103-2977

Correspondence Address
 Firstmark Services
 P.O. Box 82522
 Lincoln, NE 68501-2522

Web site Access
 SELF borrower and co-signer information is available on Firstmark's Web site. Schools may access this information by logging into FirstDegree.

www.firstmarkservices.com (under Borrowers FirstTrack)
www.firstmarkservices.com (under Schools FirstDegree)